

## **GENTING REWARDS RULES**

1. Resorts World Las Vegas (“RWLV”) Genting Rewards Las Vegas program is free and available to individuals aged 21 or above that present a valid government-issued photo identification or valid passport.
2. Genting Rewards Las Vegas operates independently from all other Genting Rewards programs. Program points and benefits earned at RWLV cannot be redeemed or recognized at Genting Rewards programs operating outside of RWLV.
3. A valid e-mail address is required for Genting Rewards Las Vegas (hereafter, “Genting Rewards”) membership. The same e-mail address cannot be used for more than one Genting Rewards account.
4. Valid government-issued photo identification or valid passport is required for any offer redemption, member account inquiry, or use of Genting Rewards membership benefits.
5. By enrolling, Genting Rewards members agree to receive security code verification through SMS messaging.
6. The benefits of the Genting Rewards card are intended solely for the use of the person listed on the account (member). Genting Rewards points (“Genting Points”), rewards, invitations, and all other items that are a result of membership are non-transferable by sale, assignment, or otherwise and are the property of RWLV and must be returned upon the request of RWLV. The member may not allow any other person to engage or transact with RWLV using their Genting Rewards card; doing so may result in termination of the Genting Rewards card or any benefits.
7. RWLV is not responsible for lost or stolen cards, including the misuse of lost or stolen cards.
8. The member is responsible for keeping their PIN confidential and secure and is responsible for any transactions accessed using the PIN.
9. Members can earn Genting Points by playing slot machines, table games, or presenting their Genting Rewards information upon purchases made at participating retail and food/beverage outlets. Points earned vary by activity and outlet. Room charges are eligible to earn Genting Points, excluding transactions at the following outlets or locations: In Room Dining (“On the Fly”), Minibar, VIP Pool, Pool Service Bars, and Guest Room Night Stay (i.e., room, tax, and resort fees). See Cage & Loyalty Services desk for full details.
10. Members are not eligible to earn Genting Points on transactions at the following outlets or locations: In Room Dining (“On the Fly”), Minibar, VIP Pool, Pool Service Bars, and Guest Room Night Stay (i.e., room, tax, and resort fees). Members are also unable to earn Genting Points on tips and taxes.
11. Point balances can be viewed on slot machines, kiosks, Genting Rewards website, by visiting the Cage and Loyalty Services, or in the Resorts World Las Vegas app.

12. Genting Points in an account will expire and be forfeited and deleted if there is no on-property point earning activity in the account, or Genting Points are not used or redeemed, for a period of 6 months for Genting Rewards members who are at the Royal Tier level. Genting Points will expire after 12 months of no on-property point earning activity for Genting Rewards members in the Elite, Prime, Monarch, Imperial, and Crockfords Club Tier levels.
13. A maximum of 20,000,000 Genting Points can be earned through table games play per calendar year.
14. Genting Rewards members may earn additional benefits by achieving higher tiers. Tiers can be achieved by earning Genting Tier Points. The Genting Tier Points required to achieve each Tier Level and a list of Tier benefits can be obtained at the Cage & Loyalty Services desk or at [www.rwlasvegas.com](http://www.rwlasvegas.com)
15. The Tier earning year at RWLV is January 5 to January 4. The Genting Tier Points earned during this earning period will determine the patron's Tier Level for the next earning year. This period is known as the "Tier Level Earning Period" or "Tier Level Year."
16. Once a higher Tier Level is achieved, the higher Tier Level is valid for the remainder of the Tier Level Earning Period, as well as the duration of the following Tier Level Year.
17. Only Genting Tier Points earned will be included in the Tier earning calculation. Genting Points earned due to any type of point earning boost, award, or similar are not included in the Tier Level earning.
18. Point-earning boosts through Tier benefits only apply to eligible slot and video poker machines.
19. Genting Rewards members are responsible for ensuring the Genting Rewards card is properly inserted into gaming devices. It is the responsibility of the member to ensure proper use of the card. Any loss of communication between a slot machine or table system and the Genting Rewards system will result in play not being rated and nullification of rewards for that play. Management reserves the right to adjust the account due to computer error, machine malfunction, operator error, fraud, or other errors, including misuse of the Genting Rewards card.
20. Genting Rewards members are responsible for presenting their Genting Rewards card at participating outlets during each payment transaction to ensure such transaction is properly recorded and applied towards a member's earned Genting Points. Should a member forget to present their Genting Rewards card before the close of a point-of-sale transaction, Genting Points cannot be retroactively added to the Genting Rewards account.
21. Genting Points have no cash value; therefore, no currency or other representative of value will be issued in lieu of Genting Points.
22. Genting Rewards members participating in select incentive programs provided through RWLV Resort Marketing services will not be eligible to earn Genting Points.

23. RWLV reserves the right to cancel, modify, or suspend the Genting Rewards program at RWLV in its sole discretion without prior notice or liability, subject to applicable regulatory approval. A complete set of current Genting Rewards rules, and any amendments thereto, will be made available at RWLV Cage & Loyalty Services and at [www.rwlasvegas.com](http://www.rwlasvegas.com).
24. RWLV reserves the right to deny application for Genting Rewards membership or terminate membership at any time at its sole discretion.
25. If any member has not complied with the rules, regulations, and procedures of the Genting Rewards program in any manner or there has been an occurrence of misuse of the Genting Rewards card, fraud, misrepresentation, or improper conduct as determined by RWLV, at its sole discretion, RWLV may terminate the membership. In lieu of termination, RWLV may, at its sole discretion, deduct Genting Points, rescind offers, and/or downgrade the member's account status, but permit the individual to remain a Genting Rewards member.
26. RWLV may suspend membership benefits of Genting Rewards members who:
  - a. Have been issued credit and are in default in repayment of that credit;
  - b. Have had check(s) cashed and returned for non-payment; or
  - c. Are in any other way delinquent with respect to payments owed to RWLV.When the suspended member becomes current on all payments owed to RWLV, the membership benefits or Genting Points may be reinstated at the sole discretion of RWLV.
27. Any Genting Rewards account discrepancies should be immediately reported to RWLV Cage & Loyalty Services personnel to be eligible for correction.
28. Genting Rewards members should notify RWLV of any name, address, e-mail address, or telephone number changes to continue receiving information on RWLV or Genting Rewards offers, benefits, or other promotions.
29. All applicable sales taxes relating to awards received by the Genting Rewards member shall be the sole responsibility of the member.
30. Genting Rewards members may be eligible for other promotions, incentives and/or real-time rewards that operate in association with the Genting Rewards program. All rules, conditions, and procedures for these promotions will be detailed in the official rules of each specific associated promotion.
31. Individuals who are excluded from casino facilities through a government program, on their own request, or at the sole discretion of RWLV are not eligible to participate in Genting Rewards.
32. Certain team members of Resorts World Las Vegas are ineligible for membership in Genting Rewards as defined in the Resorts World Las Vegas Team Member Gaming Policy.
33. The Genting Rewards Program at RWLV is part of the Genting Rewards Alliance. By enrolling in Genting Rewards at RWLV, the member permits RWLV to disclose membership information to the Genting Rewards Alliance network to register the guest into the Genting Rewards

Alliance to access the Genting Rewards Alliance. Terms and conditions for the Genting Rewards Alliance and Privacy policy can be found at <https://www.gentingrewards.com/>

- 34. Genting Rewards members participating in GamingPlay (cashless gaming) agree to be bound by those terms and conditions. Those can be found at [www.rwlasvegas.com](http://www.rwlasvegas.com).
- 35. These Genting Rewards terms and conditions can be modified at any time within the sole discretion of RWLV without notice. The interpretation of these Genting Rewards terms and conditions is within the sole discretion of RWLV management.

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## RESORTS WORLD LAS VEGAS GAMINGPLAY TERMS AND CONDITIONS

WELCOME TO GAMINGPLAY OFFERED BY RESORTS WORLD LAS VEGAS (“RWLV”). BY OPENING A GAMINGPLAY ACCOUNT, YOU AGREE TO COMPLY WITH AND BE LEGALLY BOUND BY THESE RULES AND TERMS AND CONDITIONS. IF YOU DO NOT ACCEPT AND AGREE TO THE RULES AND TERMS AND CONDITIONS YOU MAY NOT USE THE GAMINGPLAY ACCOUNT IN ANY WAY.

1. RWLV GamingPlay Rules and Terms and Conditions are available to view in the RWLV app, at the Cage & Loyalty Services desk, at an enrollment kiosk, and at [www.rwlasvegas.com](http://www.rwlasvegas.com).
2. Account holder must be at least 21 years of age, a U.S. citizen or legal permanent resident, and be a RWLV Genting Rewards member.
3. A patron has the option to create a GamingPlay account remotely through the RWLV app. If the patron decides to create a GamingPlay account in-person, then the patron must personally appear at the Cage & Loyalty Services Desk and furnish RWLV with valid government-issued photo identification and U.S. social security number prior to activating an account.
4. GamingPlay account transactions through the GamingPlay account cannot be accepted from any individual who does not have a valid GamingPlay account which is in good standing.
5. RWLV management reserves the right, in its sole discretion, to:
  - a. Refuse to establish a GamingPlay account;
  - b. Refuse to accept a deposit to a GamingPlay account;
  - c. Refuse to accept all or part of any wager;
  - d. Declare that any or all wagers will no longer be received; or
  - e. Unless there is a pending Nevada Gaming Control Board investigation or patron dispute, suspend or close any GamingPlay account at any time pursuant to these GamingPlay Terms and Conditions.
6. Except as otherwise expressly provided, RWLV management shall keep the following GamingPlay account information confidential:
  - a. The amount of money credited to, debited from, or present in the GamingPlay account;
  - b. The amount of money wagered on any game or gaming device;
  - c. The GamingPlay account number and PIN;
  - d. GamingPlay transactions; and
  - e. The name, address, and other information that would identify the patron to anyone.
7. RWLV management may share GamingPlay account information with:
  - a. The Nevada Gaming Control Board;

- b. Financial institutions participating in a program established in accordance with Section 314(b) of the USA Patriot Act; and
- c. As required by any state and/or federal law or regulation, or a legally sufficient subpoena, court order, or other court document.

8. RWLV management may share GamingPlay account information with:

- a. Any licensed affiliate;
- b. An affiliate or business partner of RWLV, including, but not limited to, Sightline Payments or affiliates of Sightline Payments.
- c. A person who has been issued a nonrestricted license to operate a race book or sports pool at RWLV; or
- d. As authorized by the GamingPlay account holder, including, but not limited to, as permitted by the account holder's agreement to the GamingPlay Account Rules and Terms and Conditions.

9. Only the person named and registered on the GamingPlay account may conduct transactions on the account. The GamingPlay account holder may not allow anyone else to the GamingPlay account or transfer funds to any other another GamingPlay account.

10. GamingPlay transactions are accepted through the mobile RWLV app. All wagers placed are subject to applicable game rules and house rules of RWLV. RWLV game rules and house rules are available upon request.

11. GamingPlay transactions placed through the mobile RWLV app are binding when the patron verifies and confirms the transaction displayed on the screen.

12. GamingPlay transactions will not be accepted if they exceed the balance in the GamingPlay account.

13. GamingPlay withdrawals and subsequent deposits made at any RWLV kiosk must be authorized by the GamingPlay account holder.

14. GamingPlay winnings are subject to IRS reporting and/or withholdings.

15. The GamingPlay account holder is solely responsible for transactions placed through the mobile RWLV app. RWLV Management is not responsible for unauthorized access to the GamingPlay account or RWLV app. It is the account holder's responsibility to protect GamingPlay login credentials and ensure that such credentials are not shared with anyone.

16. GamingPlay account statements are available upon request with RWLV Cage & Loyalty Services. Each transaction with GamingPlay will be recorded.

17. If you do not place any GamingPlay transactions for 16 consecutive months, your account will be suspended from play, classified as dormant, and subject to the unclaimed funds process in the State of Nevada. To reactivate the account, you must appear in person to Cage & Loyalty Services at RWLV to re-validate your identity. If you also have a Play+ account that has gone dormant, please contact Play+ at 855-558-0043 to reactivate your account. RWLV management reserves the right to de-activate a dormant account at any time.

18. Unless otherwise stated, these rules apply to transactions made in-person, at a kiosk, or using the GamingPlay account in the RWLV app.
19. Your GamingPlay account may be adjusted due to a patron dispute resolution. In the event an adjustment would result in a negative balance in the account, all activity in the GamingPlay account will be suspended until an agreement on the adjustment is reached between the account holder and RWLV. If the parties are unable to agree on the adjustment, the matter will be submitted to the Nevada Gaming Control Board for resolution as a patron dispute per Nevada Revised Statutes 463.361 – 463.366, as applicable.
20. Any funds or winnings credited to your GamingPlay account in error will not be available for use and may be deducted when such error is resolved.
21. You understand, agree, and expressly consent to RWLV making an adjustment to your GamingPlay account for: (i) any malfunction of the GamingPlay system, or other device or system failure; or (ii) funds or winnings credited to your account in error. The adjustment will be in the form of a Credit as defined by NGC Regulation 5.225(11) or a Debit as defined by NGC Regulation 5.225(12).
22. These GamingPlay terms and conditions are subject to change from time to time at our sole discretion and without advance notice. Continued use of the GamingPlay account after the posting of any changes to these GamingPlay terms and conditions constitutes binding acceptance of such change. If any change is considered unacceptable, the GamingPlay account should be closed.
23. The GamingPlay account holder may deposit and withdraw funds using cash, checks, money orders, wires, credit cards, or transfers from the account holder's Play+ account. Unless there is a pending unresolved dispute or investigation, RWLV will process any request to withdraw funds within 2-3 business days, provided, however, that RWLV is not responsible for any delays caused by banks or payments processors in crediting such withdrawals to your GamingPlay account.
24. RWLV encourages GamingPlay account holders to gamble responsibly. Account holders may set deposit limits to their GamingPlay account by visiting the Cage & Loyalty Services desk. If you or someone you know has a problem gaming responsibly, please call the 24/7 National Problem Gambling Helpline at 1-800-522-4700; text 800GAM; or online chat at [ncpgambling.org](http://ncpgambling.org).

## RESORTS WORLD LAS VEGAS DEPOSIT LIMITS

Resorts World Las Vegas encourages responsible gaming and offers patrons the ability to limit the deposit amount to their GamingPlay account ("Deposit Limits"). If you would like to set Deposit Limits, follow these procedures:

1. Visit Cage & Loyalty Services desk and request to set GamingPlay Deposit Limits at an amount designated by the account holder.
2. Once Deposit Limits are set, GamingPlay account holders may continue to use the physical Genting Rewards card at slot machines or table games to make GamingPlay wagers, as well as through the RWLV app.
3. For other responsible gaming options, please visit [www.rwlasvegas.com](http://www.rwlasvegas.com).
4. If you or someone you know has a problem gaming responsibly, please call the 24/7 National Problem Gambling Helpline at 1-800-522-4700; text 800GAM; or online chat at ncpgambling.org

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